

# Barnstable Golf Information Guide

www.Barnstablegolf.com

Hyannis Golf Course Golf Course 1840 Rte. 132 Hyannis, MA 02601 508-362-2606 Olde Barnstable Fairgrounds 1460 Rte. 149, P.O. Box 68 Marstons Mills, MA 02648 508-420-1141

Thank you for your interest in the Barnstable Golf Program. The Staff has compiled this information guide to acquaint you with our facilities and to familiarize you with our program. This guide contains information regarding rules, regulations, and the requirements for purchase of player passes. Please visit our website at www.barnstablegolf.com for updated information.

Please take note of the following changes in regulations which we hope will enhance the value of annual passes. For 2009, carts will no longer be mandatory at Hyannis GC for pass holders and their guests (for public players, there will be no change). As a result, pass holder carts at Hyannis have been raised slightly to \$14. As an added convenience, we will now be allowing pass holders to bring guests in morning member slots. One point will be accumulated by the pass holder for each guest, as well as the regular two points. We would caution that any abuse of this regulation (i.e. substituting pass holders for the guests) or any other tee time regulation could result in disciplinary action.

This will be our third season of offering two great golf courses to our members and the public. Hyannis Golf Course became a town facility in 2007, joining with Olde Barnstable Fairgrounds, now in its 18<sup>th</sup> year as a premier municipal facility. Both courses are renowned for excellent conditioning and appealing layouts, and both have hosted many PGA, USGA, and MGA competitions.

Our golf courses each have their own unique characteristics and landscape, and are accessible to all levels of golfers from the beginner to the skilled player. Olde Barnstable, at 6,479 yards from the back tees, is an excellent Mark Mungeam design, easy to walk, with no two holes alike. Hyannis, stretching to 6,621 yards, features rolling hills and ponds typical of Cape Cod landscape, and is tree-lined on almost every hole. Both courses have some of the Cape's most striking golf holes.

The rules and regulations of Barnstable Golf are implemented for the safety and enjoyment of all players, and the protection of the golf courses. We hope the attached information will be helpful to you and answer many of your questions, but do not hesitate to ask our Staff for any further assistance. We are also interested in your comments and suggestions.

Thank you,

Barnstable Golf Staff

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# **ATTACHMENTS:**

- TEE TIME SHEET SAMPLES

# **ELIGIBILITY ANNUAL PASSES**

#### ADULT & ADDITIONAL ADULT FAMILY PASSES

Adult Pass Holders must meet one of the following conditions:

- 1) Be a year-round resident of the Town of Barnstable and present proof of the same upon application: Auto Registration and Drivers License (photo I.D.).
- 2) Be a Real Estate Taxpayer of the Town of Barnstable. Must provide copy of the most <u>current</u> real estate tax bill as proof of ownership **and** a drivers license (photo I.D.).
- 3) Be an Adult Family member of #1, <u>at the same address</u>, under the same eligibility stipulations. The term "Adult Family Member" specifies immediate family members only (husband, wife, mother, father, son, and daughter).

Note: If you have recently purchased the home, or have any exception to supplying the information required above you must see a Manager at the golf course for help in resolving the issue.

#### JUNIOR PASS

- 1) Juniors must live with their parents or guardians who are annual fee players, or are eligible to be annual fee players (see Resident/Taxpayer Adult eligibility).
- 2) Junior play shall begin with those children who have reached their ninth birthday (9th), and shall end at their eighteenth birthday (18th) or upon completion of their senior year of high school. Application must be accompanied by a copy of applicant's birth certificate plus parent/guardian proof of residency/taxpayer.
- 3) Junior golfers who are nine to fourteen years must complete the Barnstable Golf "Junior Playing Program" (11 AM 12 PM) Saturdays, Late April

## NON-RESIDENT MEMBERSHIPS

Non-resident memberships will be available (on a limited basis) for anyone who lives outside the Town of Barnstable and does not qualify for one of the specified classifications.

#### STUDENT PASS

- 1. Must be a **Full-time** college student (minimum 12 credits per semester) who has not reached his or her **23rd Birthday** (as of March 31<sup>st</sup>).
- 2. Students must live with their parents or guardians who are Resident Pass Holders, or are eligible to be Resident Pass Holders. (See Resident/Taxpayer Adult eligibility).
- 3. Application must be accompanied by a copy of applicant's birth certificate, valid **photo** school identification card, class schedule, tuition bill, parent/guardian's membership card or proof of residency. Other information that may be requested will be the school's telephone number and the contact person for verifying enrollment.

# **CLASSIFICATIONS**

#### ADULT PASS

Adult, Additional Adult Family and Non Resident Pass Holders, are allowed unlimited play in Pass Holders Tee Times. As an Annual Pass Holder, you will be allowed to play in all Club tournaments and leagues. You must have a current GHIN Handicap Card in order to play in these tournaments. All winnings from Club Tournaments are given in the form of Pro Shop Credits. These Credits must be used by December 31<sup>st</sup> of that year.

The Course (weather permitting), and the Pro Shop are open daily, year round (except for Christmas Day). The golf season runs from April 1st through March 31<sup>st</sup>.

# **CLASSIFICATIONS** cont.

#### JUNIOR PASS

Before the Season begins, all JUNIORS who have not reached their fourteenth birthday (14) must attend a minimum of two classes *and* pass the Junior Information Test before they can play our Course. Topics such as rules, course etiquette, and safety will be covered. Our Saturday morning JUNIOR GOLF PROGRAM is open to all Junior Cardholders who want to learn more about the game. This Program will run every Saturday during the month of May.

#### PLEASE SEE JUNIOR GOLF PAMPHLET FOR ALL DATES AND TIMES OF ALL JUNIOR GOLF PROGRAMS

JUNIOR PASS HOLDERS must be accompanied by an Adult (18 years or over) when playing before 12:00 PM off the front 9. The Starter is not responsible to find an Adult for these players.

JUNIORS do not have to be accompanied by an adult before 8:00 AM off the Back 9, or after 12:00 PM from the Front.

JUNIOR Cards are awarded on a probationary status and may be revoked or suspended.

A SAFETY NOTE TO PARENTS – PLEASE BE AWARE OF THE HOURS OF OPERATION FOR THE PRO SHOP AND PROMPTLY PICK-UP YOUR CHILDREN, ESPECIALLY WHEN IT STARTS TO GET DARK. IT IS ALSO VERY IMPORTANT THAT YOU DO NOT DROP OFF YOUR CHILDREN UNLESS THEY HAVE A TEE TIME, OR HAVE CHECKED-IN TO SEE IF THERE IS ONE AVAILABLE. WE APPRECIATE YOUR COOPERATION.

#### SEASONAL DRIVING RANGE PASS

Anyone (resident or non-resident) may purchase a seasonal driving range pass.

# \*\*\* The Range Card runs from April 1 to Thanksgiving Day.

These passes include unlimited range balls at both of our facilities, but please take only **one bucket** at a time from the Starter. It would be appreciated if you would follow the RANGE RULES. They are there for the safety and enjoyment of others.

The range membership only applies to the person who has purchased it. A driving range member who is seen taking balls for someone other than themselves may have his/her range membership revoked or suspended at the discretion of the Director of Golf.

All range balls must be hit off the mats.

Please rake practice bunker after use.

Range Card users are asked to return baskets back to the Starter's Shed along with any unused range balls.

The Range may be closed at certain times of the day due to:

- Maintenance Tee work, brush clearing, mowing
- Weather Rain, wet, frost
- Teaching Clinics Early morning or late afternoon

#### HANDICAP SERVICE

The MGA Handicap System is available to anyone. We have the latest, most up to date GHIN computer program that shows the player's scores, handicap, and trend.

Handicaps are needed for all Barnstable Golf events, as well as tournaments at other clubs. We encourage all players to purchase a Handicap Card.

# ACCEPTANCE OF APPLICATION

#### NO REBATES WILL BE ALLOWED AFTER APRIL 1ST

- 1. All Fees are payable upon receipt of application. There will be **no pro-rating** of fees. Play will be denied to any person whose fees are not current.
- 2. All User Fee applications are subject to the approval and review of the Director of Golf, the Director of Recreation, and the Town Manager.
- 3. Each person must fill out a separate application. Each application must be accompanied by the required information and payment must be attached.

## **EXPULSION FOR CAUSE**

Management (Director of Golf) may expel any Cardholder for conduct not in the best interest of Barnstable Golf. The person shall be notified in writing to their last known address as listed in the business office. This notice will be sent at least ten days prior to the effective date of expulsion. If the person considers the expulsion to be unreasonable, they must contact Management within ten days of receipt of notice of expulsion to:

- 1. Question the validity of the expulsion, or;
- 2. Arrange a meeting with Course Management (Director of Golf) prior to the ten day notice period to discuss the reason for expulsion, or;
- 3. Make any presentation to avoid such intended expulsion.

In the event no contact is made with Course Management (Director of Golf) within the ten day notice period, such expulsion shall take effect on the date specified.

#### APPEAL PROCESS

- 1. Appeal to Director of Golf See above.
- 2. <u>Appeal to the Golf Advisory Board</u> Following the decision by the Director of Golf, the individual may appeal within five days to the Golf Advisory Board if not satisfied with the Appeal process #1.
- 3. <u>Appeal to the Director of Recreation</u> If not satisfied with #2 of Appeal Process, the individual may proceed to appeal the decision to the Recreation Director within five days of the decision by the Golf Advisory Board.
- 4. <u>Appeal to the Town Manager</u> Following the decision by the Recreation Director, the individual may within five days, take the final step of appealing to the Town Manager.

# STARTING TIME PROCEDURES

- 1. Tee times are distributed by an automated tee time system.
- 2. <u>All players</u> must check in to Pro Shop and get receipt for Starter.
- 3. On the day of play, all starting times not previously reserved are available on a first come, first serve basis. Please call either pro shop for advanced tee-times.
- 4. Only foursomes tee off when a Starter is running the first tee
- 5. Only 18 Hole Play is allowed off the First Tee. Repeated offenders will not be allowed to reserve tee Times.
- 6. All players in the foursome are required to check in with the Starter and be ready to tee off 15 minutes prior to the assigned tee time.
- 7. If you show up with fewer players than you reserved, without having notified the golf operations staff in advance, you may forfeit your starting time. 10 points will be assessed to all players in the group with "no show" players.
- 8. You may not start on the 10th tee without permission from golf operations staff. Starting times for the 1st tee and the 10th tee will be the same up to approximately 7:30 AM
- 9. When starting times are not needed, please make up foursomes on the first tee, so that we may allow more golfers to enjoy our facility.
- 10. Teeing off the Back Nine is for nine hole play only. Players will not be permitted to continue play off the Front Nine after playing the Back Nine to complete an eighteen hole round. Abuse will result in violation review.

Monday Back Nine Play starts ½ Hour Later than front nine tee times due to course maintenance. Back Nine Play may NOT be available due to maintenance procedures as required throughout the season.

11. If your name is not on the Starters Sheet you must register **FIRST** with the Starter. Starter will assign additional players from a "Standby" list on a first-come basis.

- 12. If you have a reserved Tee Time, and there are "no shows" in your group, you may be delayed until the group is filled.
- 13. NO TEE TIMES ARE REQUIRED:
  DECEMBER, JANUARY, FEBRUARY AND
  MARCH,
- \*\*\*\*14. Any Pass Holder with a reservation in a guest time prior to day of play will be charged the resident greens fee. On Day of Play, Pass Holders and Guests may reserve any available tee time. Any advance tee time request for a special occasion will be assigned a tee time after 12 Noon.
- 15. If a group has a-"No Show", players on the Starter's waiting list have priority for open slot.
- 16. Any groups that are found to have intentionally used a player with lower points to obtain a more preferable tee time with be assessed 10 points each player for first offense. Other offenses will be considered "Conduct not in the best interest of Barnstable Golf" and cause for expulsion.

# **Hyannis Mandatory Carts**

Carts are no longer mandatory for Pass Holders at Hyannis Golf Course.

For the public, carts will be mandatory Friday through Sunday and Holidays, before twilight play, from April 1<sup>st</sup> through November 1<sup>st</sup>.

For both courses, there is a two cart limit per group, or, in the case of only two riders in a group, the riders must combine in one cart.

#### **AUTOMATED TEE TIME GUIDELINES**

Barnstable Golf uses the Chelsea System:

- Members use their membership number to request tee times starting 7 days in advance.
- Computer will prioritize based on amount of points players in group have accumulated.
- Emails will be sent to all players 3 days prior to play giving starting time and course.
- Day of play: contact pro shops all open tee times are available for all players.
- When entering guests, please use your member number for guest.

Any questions on how to set up your account in the Chelsea system can be answered at either golf course.

# VIII. GENERAL RULES & ETIQUETTE

It is our hope that everyone enjoys the facilities and services offered. In order to ensure this goal we hope you will keep in mind some basic rules of etiquette and care for the golf courses.

#### **CARE OF COURSE**

For maintenance scheduling purposes the Course must be played in sequential order.

Bunkers - Before leaving a bunker, a player should carefully rake and smooth the sand.

Replace Divots / Repair Ball-Marks

Golf Carts - Under certain weather conditions additional care should be used to avoid wet areas and sharp turns, which may result in dangerous loss of control of cart. Turf is most vulnerable to damage at these times and can be costly to repair.

Two cart limit per group, or if a two-some, players must ride in the same cart.

Practice Swings - Players should avoid causing damage to the course, particularly the tees, with practice swings.

Rangers will be instructed to remind players of violations and chronic offenders may lose their playing privileges.

#### **RULES & ETIQUETTE**

Back nine play is available to the <u>First Ten 4-Somes</u> or up to <u>1 1/2 Hrs. after the first Tee Time</u>, <u>whichever comes first</u>.

Players may not start on the 10th Tee without permission from the Pro-shop, or the Starter. If there are players on the ninth hole, no one will be permitted to start on the 10th.

No practice on the golf course.

No Player should take a stroke until the players in front are out of range.

Each player must have a golf bag with clubs.

#### NO COOLERS OR ALCOHOLIC BEVERAGES ARE ALLOWED ON THE GOLF COURSES.

#### **PACE OF PLAY**

Players should play without delay. Please play ready golf.

The Barnstable Golf Rangers are instructed to observe any group that is out of position, and warn the group that they must close the gap; then, if necessary, they will instruct the group to pick up and go to the next hole. If your group has a player having a difficult time, for the enjoyment of everyone, please suggest that the player pickup after a double Par.

# **General Information**

- ALL CREDIT BOOK BALANCES MUST BE USED BY DECEMBER 31<sup>ST</sup> OF THAT YEAR.
- The Credit Book can only be used for purchase of <u>merchandise</u> in either Pro Shop.
- Merchandise returned must be accompanied by a receipt in order to receive a refund. Refunds will be given in the form of gift certificates.
- BACK 9 PLAY IS AVAILABLE to the first ten 4-somes or 1 1/2 hrs after the first tee time, whichever comes first.
- INCLEMENT WEATHER RULE any frost, rain or lightning delay may force the club to start players on the 1<sup>st</sup> + 10<sup>th</sup> tee CANCELING OR DELAYING ALL EARLY MORNING BACK NINE PLAY FOR THAT DAY.
- **SPECIAL ORDERS** will be subject to postage & handling, small order, and return charges as applicable.

- Check cashing is not allowed in the Pro Shop.
- Pro Shop Staff will assist customers with Manufacturer's Warrantees for purchases accompanied by a receipt. A postage and handling fee will be charged as applicable.
- PREPAID ADVANCE TIMES: Guest times may be prepaid starting January 1<sup>st</sup>.
- Positive identification must be provided for Resident Rate Green Fee.
- There will be no twilight play at Olde Barnstable on Thursday's in June, July & August due to our member twilight league.

## **Tournament Activities**

• Full complement of Tournaments including: Club Championships, Member – Member, Member – Guest, Match Play and Mixed events are offered to Annual Pass Holders at both facilities.

LADIES CLUB – TUESDAY
MENS CLUB – WEDNESDAY at Olde Barnstable
TWILIGHT – THURSDAY at Olde Barnstable

• ALL TOURNAMENT PLAYERS MUST HAVE A CURRENT USGA HANDICAP.

THERE WILL BE A VARIETY OF FORMATS TO BE DETERMINED THE DAY OF THE EVENT.

 \*\* ONLY ADULT ANNUAL PASS HOLDERS ARE ELIGIBLE TO PLAY unless otherwise specified.

# A Tournament Schedule is available in the Pro Shop

# **MAJOR MAINTENANCE ACTIVITIES**

The following is a Calendar of Events for Major Maintenance Activities for the Season. We will post an updated Calendar, as the need for, additional applications and scheduled events are finalized.

Approximate Planned Date Activity Commo		Comments	
OBF	4/27-28-29	Aerify & Top dress,	Necessary to improve putting
HYANNIS	4/21-22-23	Overseed and Fertilize Greens Aerify Fairways	green + fairway quality, root growth and drainage.
Mid-May		Aerify, Top dress, and Overseed all Tees	Will help fill in divot scars and improve teeing areas.
Monthly		Light Top dressing of all Greens	Improve Putting Green quality, decrease grain, smooth irregularities on Green surface
OBF	8/24-25	Aerify, Top dress	Necessary to improve putting
HYANNIS	8/17-18	and Overseed all Gree	ens green quality, root growth and drainage
September		Aerify Fairways	Necessary to improve fairway quality, root growth and drainage.
Winter Activ Clean Tree I	up of leaves, pind Limb pruning and	Aerify Fairways  e needles, branches, etc. I removal of dead trees; at of Sand plain Grassla	quality, root growth and drainage.

During aerification week, courses may be closed: contact pro-shop for details.

# **Handicapped Flag Policy**

Barnstable Golf Courses welcomes all Annual Fee Players (AFP) and guests, including those who may be disabled and require special accommodations. These special accommodations may include, but are not limited to the issuance of a "Handicapped Flag" to be displayed on their golf cart. Such "Handicapped Flag" shall allow the person to whom the flag was issued, additional flexibility in maneuvering their golf cart on our golf course while at the same time ensuring the protection of the course.

The Barnstable Golf has established a policy for AFP and guests, who wish to request such "Handicapped Flag" for display on their golf cart. The following information or documentation must be presented at the Pro Shop prior to being issued a "Handicapped Flag." In the case of an AFP (or guest who may play on a regular basis), this information will allow his/her name to be placed on a list thereby eliminating the need to show documentation each time he or she plays.

A valid handicapped placard issued in the name of the AFP or guest by Registry of Motor Vehicles of any state will allow the player to be issued a handicapped flag.

If you would like to request use of a golf cart, and do not have the above documentation you must provide medical documentation to the Golf Course Management for evaluation. The documentation should include the following:

- a) Name of licensed physician
- b) Documentation of disability must be written on the physician's official letterhead, with the physician's license number.
- c) Diagnosis and expected duration of condition

Cart use by persons with disabilities is in effect from April 1st through November 30th.

Cart use from December 1 through March 31 will be at the discretion of the manager on duty.

If the golf course is open and the "No Cart Policy" is in effect, exceptions will be made with the following in mind:

- a) Verification of disability upon cart request
- b) Inclement weather
- c) Safety concerns
- d) Availability of carts
- e) Turf integrity

The Management of Barnstable Golf has the right to allow the use of a "Handicapped Flag" to any person to whom they believe needs special consideration. This special consideration is on an as needed basis and shall require Management's authority each time such a request is made.

AFP or guests who have received a "Handicapped Flag" may drive their carts no closer than 30 yards from any tee or green. If for any reason, a player needs closer access to the tees or greens, authorization may be given on a case by case basis as determined by Management.

If it becomes necessary to restrict cart usage, only AFP and guests covered in above, will be permitted to use golf carts. Those permitted to use carts shall be restricted to cart paths, rough, and high ground areas. It shall be the player's responsibility to ensure that golf carts do not cause damage to golf course.

Management has the right to limit cart use if it will negatively impact the golf course.